



# Core & Start Base

Customer Service 101 for Profit

## Details

### Type of Service

Diagnostic / Evaluation, Consulting

### Fee

One-time or residual, Based on Business, Organization and Scope of Assessment

### Method

In-person Meeting (please call), Video Conference, Telephone

### Summary

Detailed look at your Business' and Organization's Customer Service Strategies, Complete Strategy Building and Process to elevate Customer Service

### Features

- Customized to your specific needs
- Value of Customer Service
- Evaluating Customer Service
- Increasing Customer Service
- Leveraging Customer Service
- Includes Vision, Goals and Plan

## Goals and Expectations

Diagnose / Evaluate Customer Service, Build a great Customer Service Experience

## Requirements

Strict Confidentiality Agreement, Willingness to evaluate and improve the Customer Service Experience, Brick / Mortar (please call for availability)

## Additional Details

“Customer Service 101 for Profit” is a detailed Diagnostic / Evaluation of your Client’s Customer Service Experience.

A Strong emphasis is placed on your entire Staff identifying how everyone affects and can improve the Customer Service Experience even if they are not in direct contact with the Public.

“Great Customer Service is good for Profit and Surplus Revenue!”