



Core & Start Base

Customer Service 101 for Profit

Details

Type of Service

Diagnostic / Evaluation, Consulting

Fee

One-time or residual, Based on Business, Organization and Scope of Assessment

Method

In-person Meeting (please call),
Video Conference, Telephone

Summary

Detailed look at your Business' and Organization's Customer Service Strategies, Complete Strategy Building and Process to elevate Customer Service

Features

- Customized to your needs
- Value of Customer Service
- Evaluating Customer Service
- Increasing Customer Service
- Leveraging Customer Service
- Vision, Goals and Plan

Goals and Expectations

Diagnose / Evaluate Customer Service, Build a great Customer Service Experience

Requirements

Strict Confidentiality Agreement, Willingness to evaluate and improve the Customer Service Experience, Brick / Mortar (please call for availability)

Additional Details

“Customer Service 101 for Profit” is a detailed Diagnostic/Evaluation of your Client’s Customer Service Experience.

A Strong emphasis is placed on your entire Staff identifying how everyone affects and can improve the Customer Service Experience even if they are not in direct contact with the Public.

“Great Customer Service is good for Profit and Surplus Revenue!”